

Mobile operators attack, MNP process and Italian and foreign mobile numbers activation in digital



Activities Description 1/2

Italian and foreign SIM activations:

- Activation of a UK SIM number in Digital (Oct 2016-Oct 2016)(10 working days order and activation).

(<https://www.giffgaff.com/>)

(<https://www.o2.co.uk/>);

(<https://www.ofcom.org.uk/home>) OFCOM UK

- 2 new mobile numbers activation Spusu Italy in digital (Mar 2021, Nov 2023)(3 working days orders and activations)

(<https://www.spusu.it/>);

(<https://www.agcom.it/numerazioni-mobili-portabilita>) Italian Agcom

- SIM SWAP of the a UK mobile number for fixing some roaming troubles in Digital (Jul 2021-Jul 2021) (7 working days order+1 day SWAP)(problems in roaming due to the Brexit and covid-19, some restrictions in term of relations between European and UK roaming telecommunication infrastructures. Free of charge roaming fee for specific subscriptions).

(<https://www.giffgaff.com/>)

(<https://www.o2.co.uk/>);

(<https://www.ofcom.org.uk/home>) OFCOM UK

P.S: the operator choice is depending on the donor operator and the previous rate or mobile subscriptions, the AGCOM or OFCOM directives. For a faster service contact a sales agent or go to the authorized dealers.

Activities Description 2/2

MNP of other Italian Operators:

Italian telecommunication Mobile Number Portability, portability process, personal data migration, residual credit transfer TCR of some Italian mobile numbers in digital (update of two mobile numbers based on 3G SIM to 4G SIM, improvement of the mobile rates) in two delivery times:

- Jan 2019-Jan 2019 (Lost 1st SIM+3 working days 2nd SIM order+MNP+TCR) (SIM 1 Portability from Wind (Now Windtre) to Iliad) (<https://www.iliad.it/>), (<https://www.agcom.it/numerazioni-mobili-portabilita>) Italian Agcom
- Apr 2019-May 2019 (3 working days order+MNP+TCR) (SIM 2 Portability from Wind (now Windtre) to Iliad)(<https://www.iliad.it/>). (<https://www.agcom.it/numerazioni-mobili-portabilita>) Italian Agcom

The MNP or activations process have been in compliance with the GDPR/EU. The process has been based on: the digital signature, biometric recognition, signature on the paper and it has been successfully. Network trouble-shooting, Speed tests, connectivity tests by mobile, quality of service request management end to end by mobile. The Italian mobile number portability is managed by the internal AGCOM's directives, the Italian government laws and European directives.

P.S: the operator choice is depending on the donor operator and the previous rate or mobile subscription, the AGCOM or OFCOM directives. For a faster service contact a sales agent or go to the authorized dealers.

Skills

- Italian MNP process, SIM activation and british SWAP process.
- Trouble ticket via private area on the web or mobile.
- AGCOM and OFCOM regulatories for MNP, TCR and SWAP.

Place: Reggio Calabria